



Johnson&Johnson

Creating a Digital Supply Chain with Neptune Software

Johnson & Johnson created a better, more user-friendly mobile SAP experience while streamlining costs to save over \$1.12 million year over year.

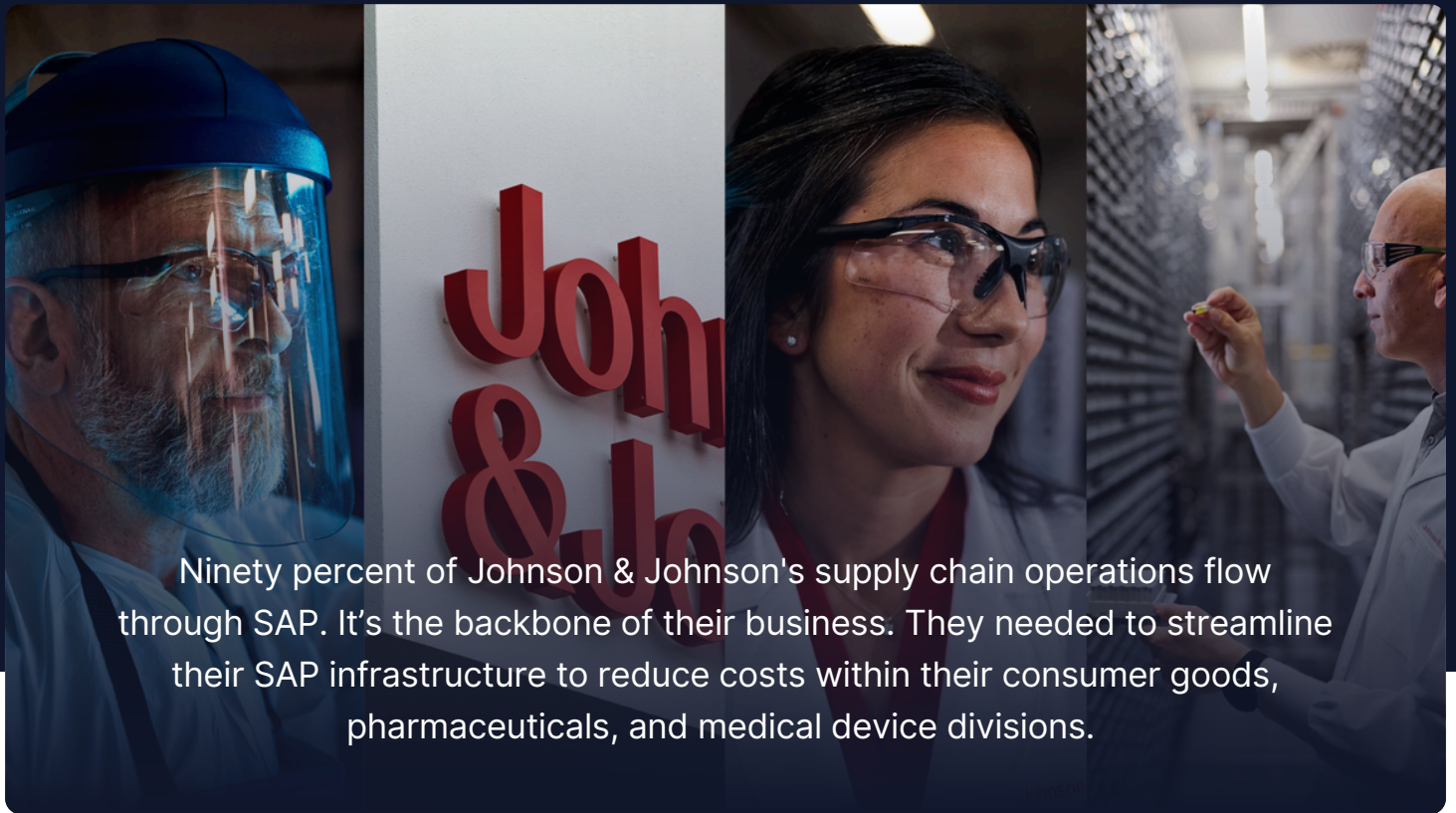
Johnson&Johnson

Simplifying solutions to amplify your results.

We are experts in all stages of your SAP project life cycle, including strategy, implementation, optimization, and maintenance. An alternative to the large Tier 1 consulting firms, our agile, scalable approach focuses on **optimizing** and **mobilizing** SAP enterprise functions.



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www.s4ait.com



Ninety percent of Johnson & Johnson's supply chain operations flow through SAP. It's the backbone of their business. They needed to streamline their SAP infrastructure to reduce costs within their consumer goods, pharmaceuticals, and medical device divisions.

Meet Johnson & Johnson:

Johnson & Johnson is the largest and most broadly based healthcare company in the world.

Johnson & Johnson is an American multinational corporation founded in 1886 that develops medical devices, pharmaceuticals, and consumer packaged goods. With a team of 134,000 people at 260 companies in more than 60 countries across the world, they redefine what it means to be a big company in today's global marketplace.

The Challenge:

Managing the supply chain for one of the world's largest consumer goods companies – more than 134,000 employees across 60 countries – is a monumental effort, to say the least.

That's why Johnson & Johnson set out to simplify its SAP environment, which included 30 platforms, 550 instances, and 2,000 services. The goal of the company's "Back to Basics" program was to reconcile its large SAP instances into one platform while ensuring the solutions aligned with business unit requirements.

Since mobility and a strong user experience (UX) were also important, the team set out to rebuild its SAP portal. Because the effort pre-dated the advent of SAP Fiori, the team began creating mobile apps from scratch; over time, they integrated Fiori-based applications into their platform, to good success. Still, the team needed to accelerate the pace of app delivery across the organization.

Neptune

“We’ve been able to achieve a cost savings of **\$70,000 USD** by eliminating the need to print documents. That’s an annual saving of **\$1.12M USD** we expect to realize across each of our 16 sites as we continue to roll out the Neptune solution.”

The Solution:

Enter Neptune Software, a rapid, low-code SAP-certified app development platform.

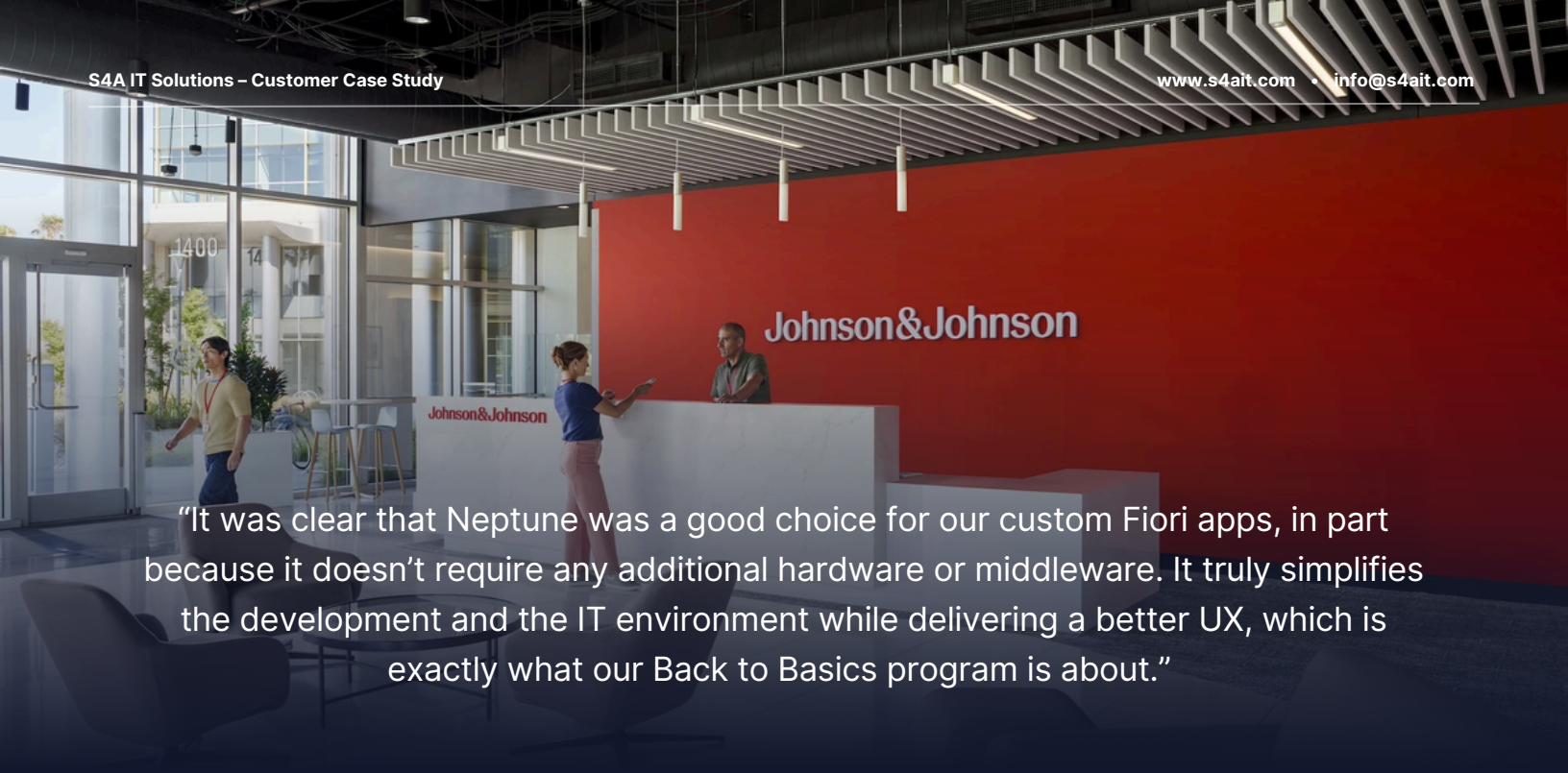
The company began with a proof of concept (POC) to mobilize inventory management. The effort included switching from existing equipment to iPhone devices to meet facility requirements for electronic shock-sensitive equipment, meeting D1B1 compliance, and employing Siri-based voice commands to enhance the user experience.

The pilot project was then rolled out to a small group of users within one plant. Business units were engaged and enthusiastic, providing good feedback and working back and forth with the development team to identify the functionality they need to be productive. Once employees were happy with the solution and it passed their rigorous testing process, developers could scale it across users and locations. A chance meeting with European developers for the company led to the expansion of plant maintenance projects using Neptune DXP.

A bar code scanning project for inventory and warehouse management was also much simpler using Neptune DXP. Developers were able to create a single plug-in to meet the company standards for days sales of inventory (DSI), keyback, and code-128, among other requirements.

Find out how Neptune can drive
fast and high impact results.

[Book a demo](#)



“It was clear that Neptune was a good choice for our custom Fiori apps, in part because it doesn’t require any additional hardware or middleware. It truly simplifies the development and the IT environment while delivering a better UX, which is exactly what our Back to Basics program is about.”

The Outcome:

Efforts have paid off as solutions are implemented one plant at a time. It now takes **40 percent less time** to manage the high-volume supply chain process, which includes picking, transfers, and shipping and takes more than 2,000 scans per day.

Users are impressed by how quickly the team can release a working solution. They also appreciate how easy it is to use the new apps and how fast they run. Users are so happy that they’re requesting the same great UX in non-SAP workflow and solutions, too.

With continued success, these apps and more were implemented across all 16 sites, giving users the easy, mobile functionality they need to work efficiently while delivering a more streamlined, less costly SAP environment overall. And that’s the way to get “Back to Basics.”

Neptune

Interested in finding out how Neptune could drive fast and high impact results for your organization?

[Book a demo](#)